

Safety record reaches new high

Busselton Water's outstanding safety record has reached a new high with the corporation achieving two years no lost time injuries (LTI).

A lost time injury is when a staff member is injured at work and they lose one full shift or more.

Minister for Water Dave Kelly MLA congratulated the team on yet another milestone in its already-impressive safety record during his latest visit to the South West.



Minister Dave Kelly MLA recognises Busselton Water's safety achievements before touring the treatment plant during his recent visit to the South West.

Minister Kelly toured Busselton Water's treatment plant and presented the safety team a certificate of recognition.

"Achieving two years no lost time injuries strongly reflects our commitment to safety systems, processes and regular training," Busselton Water CEO Chris Elliott said.

"We've also introduced a regular safety breakfast where a safety video is shown or a five-minute presentation is given on safety matters."

In addition to the LTI record, Busselton Water also reached two years with a perfect All Injury Frequency Rate (AIFR), marking a significant achievement in safety for the corporation.

BECOME A SUPER SAVER THIS SUMMER!



Preserving water over the summer period is vital. Here are some tips for how you can reduce your water use.

- ✓ Water only on your designated watering days
- ✓ Reduce your shower time
- ✓ Use shorter washing cycles
- ✓ Use a pool cover
- ✓ Reduce your sprinkler times
- ✓ Select a shorter dishwasher cycle
- ✓ Wash your car with a bucket on the lawn

The summer sprinkler roster is in full force – don't risk a fine! Remember to water only once on your watering days – **either before 9am or after 6pm.**

To check your watering days, visit our [Facebook page](https://www.facebook.com/BusseltonWater) or www.busseltonwater.wa.gov.au

Busselton Water announced as Best Practice Agency

For the third consecutive year, the Western Australian Auditor General has named Busselton Water a Best Practice Agency, recognising the corporation's outstanding financial reporting and controls.

Busselton Water was one of only 20 small agencies to receive this honour, following the Auditor General's review of 158 State Government corporations, departments, statutory authorities and agencies which come under scrutiny each year as part of the auditing of all public sector agencies in WA.



Minister Dave Kelly MLA and Busselton Water Chair Helen Shervington with the winners of the 'Canvas your Culture' art competition, and below, the winning artworks.



Student art comp winners announced

Congratulations to the Year 6s at West Busselton Primary School and the Year 11 Visual Arts students from Busselton Senior High School, who took out the Busselton Water National Water Week 'Canvas your Culture' art competition, each winning \$500 each for their schools.

The competition, which was hosted on the Busselton Water Facebook page, saw Busselton Senior High School top the public vote with 317 votes, and West Busselton Primary School receive 282 votes.

The competition, and subsequent exhibition at Railway House (Busselton Visitor Centre), was held to mark 2017 National Water Week. Class groups from seven primary and five high schools created artworks inspired by this year's theme 'Water – the Heart of our Culture'. A huge congratulations to each school who took on the challenge and entered their magnificent pieces of art.



LOOKING AT the year ahead

It's set to be a big year ahead for our operations team, with multiple projects on the go.

You may have already noticed the works which commenced prior to Christmas on Layman Road and Peel Terrace to upgrade mains services. We successfully drilled 300 meters of high density polyethylene piping under Ford Road to increase water supply to the new Provenance area. Direct drilling was used to minimise disturbance to the local community.

Planning has also started for the installation of water piping and a booster pump for the Busselton-Margaret River Airport Terminal site. These works will begin this month and take approximately eight months to complete.

For more information about our major works project, as well as regular maintenance activities, visit our website or Facebook page.

Water quality a focus for Customer Advisory Group



(L-R) Busselton Water Chair, Helen Shervington with new members Don Elston and Deirdre Shell, and Dr Richard Lugg.

Busselton Water has welcomed two new members to its Customer Advisory Group, Deirdre Chell and Don Elston, who are both new to Busselton and have a keen interest in water management and local resources.

At the most recent Customer Advisory Group meeting, members were treated to a demonstration by the operations team on the installation of a standard water service and water quality testing, followed by a presentation from Department of Health Environmental Health Consultant Dr Richard Lugg.

Dr Lugg emphasised the importance of the quality of drinking water, noting that the quality of water in Busselton is quite good.

"There are many water quality issues confronting us around Western Australia, but in Busselton it's quite a simple topic as the water quality is so good," Dr Lugg said.

"Most of Busselton's water is supplied from underground, so it's a very clean supply, low in organic material and carefully managed."

Supporting our junior swim stars

The Busselton Jetty Swim is back for another huge year and we're proud to be supporting the major event by providing the recovery zone for competitors.

Busselton Water is also supporting local swimmer, Misha Matthews in the junior event.

Misha, 10, is very active in the Busselton Swimming Club and has been nominated by her club to enter the junior swim with support from Busselton Water.

"We're proud to be supporting a local community event which brings people from far and wide to our town as well as supporting the swimming stars of tomorrow," CEO Chris Elliott said.



LET'S GO SURFING

Disabled Surfers Association South West is off to a swell start to its monthly clinics which began in December.

Supported by Busselton Water, the first Let's Go Surfing Day was attended by close to 200 people including carers, volunteers and participants making the most of learning how to surf.



"It's important for us to offer people with varying disabilities the opportunity to have a safe, happy and dignified surfing experience," said Disabled Surfers Association South West President Ant Pursell.

"We're thankful to have Busselton Water on board again this year, supporting us to make these clinics happen."

The Association will run four 'Let's Go Surfing' days this season from December until March. To find out how to get involved visit disablersurfers.org/wa/south-west-branch.

A reminder about stepped billing

Busselton Water has a stepped billing system for customers – a form of tiered charges that are activated only after water use reaches a certain threshold.

This means that the rate you are charged for your water will increase in line with your cumulative annual water consumption.

Under the stepped billing system, everyone starts at the same rate on 1 July, but the more water you use throughout the year, the more you will be charged.

We have six stepped charges for water use in residential properties – these rates are set each year by the State Government.

1001+ kL
\$3.04 per kL
701-1000 kL
\$2.97 per kL
501-700 kL
\$2.12 per kL
351-500 kL
\$1.60 per kL
151-350 kL
\$1.41 per kL
0-150 kL
\$1.01 per kL

All rates effective from 1 July 2017

In addition to your water use, a standard residential supply charge is applied, which is charged in instalments and shown separately on each bill.



WELCOME TO THE TEAM!

We welcome Chris Vigus to the Busselton Water team as our Operations Engineer.

Chris brings more than 30 years' experience in the water industry, with particular expertise in the areas of water system operations, planning and project management, and a strong focus on information systems. Welcome on board Chris!

Our year at a glance

Did you know that last financial year we:

- extracted 5.15 gigalitres (GL) of groundwater;
- delivered 5.0GL of drinking water to an expanded customer base of more than 13,000 people;
- provided 0.24GL of potable water to the Dunsborough-Yallingup Water Supply Scheme;
- employed 30 local people; and
- invested \$1.6 million in infrastructure.

We also reduced our carbon footprint by installing solar panels, launched a new website and Facebook page, and achieved 100 per cent compliance with the Australian Drinking Water Guidelines. All of these achievements and more can be found in our 2017 Annual Report, available at www.busseltonwater.wa.gov.au



WATCH THIS SPACE – World Water Day

World Water Day raises awareness and inspires action to tackle water and sanitation issues and this year will be celebrated on Thursday 22 March with the theme 'Nature for Water'.

Keep an eye on our Facebook page (@BusseltonWater) to see how Busselton Water will be celebrating this year.



A NEW WAY TO PAY!

You can now pay your Busselton Water account over the counter at Australia Post. For information on other ways to pay your bill visit www.busseltonwater.wa.gov.au