



Quarterly Performance Report December 2015

BUSSETON WATER



Our Key Performance Outcomes

Business Performance	As at December 2015			
	Actual Year to Date	Target	Variance	Status
Customers and Other Stakeholder Outcomes				
Number of complaints per 1000 customers (rolling year average)	4.16	<10	- 5.84	On Target
Complaint resolution within 15 business days	100%	>90%	10%	On Target
Leadership and Governance Results				
Adverse audit findings	Nil	Nil	-	On Target
People Results				
Number of reported hazards per month (rolling year average)	12.60	≥10	2.60	On Target
Staff participation in performance management process	100%	100%	-	On Target
Operational Results				
Drinking water quality compliance with health standards	100%	100%	-	On Target
Water efficiency target kL/pp/year	23	117	-	On Target
Society Outcomes				
Investment in community	\$19,838	Increasing trend	-	On Target
Growth Outcomes				
Dunsborough Water Supply	Submitted	Nov 2015	-	On Target
Busselton Waterways	Submitted	Nov 2015	-	On Target
Comments				
All results are on target.				

Our Financial Forecast

Financial Performance	As at December 2015				
	Full Year Forecast	Actual	Budget YTD	Variance	SCI Budget
Financial Results (\$m)					
Operating profit before income tax	2.69	0.49	(1.13)	1.62	1.96
Operating profit after income tax	1.78	(0.06)	(1.36)	1.30	1.33
Loan principal repaid	0.25	0.12	0.12	-	0.25
Capital expenditure (incl. Capitalised Interest)	4.12	1.42	1.71	0.29	3.60
Net Accruals to Government (\$'000s)					
Indirect tax (payroll tax)	132.94	68.67	66.48	2.19	132.94
Income tax equivalents (NTER)	918.67	548.04	222.15	325.89	633.92
Local Government rate equivalents	21.27	21.27	26.77	(5.50)	26.77
Dividends provided	1,435.17	1,435.17	833.34	601.83	833.34
Total accruals to Government	2,508.05	2,073.15	1,148.74	924.41	1,626.97
Less: Payments from Governments (Operating subsidies)	527.34	199.76	199.76	-	530.74
NET ACCRUALS TO GOVERNMENT	1,980.71	1,873.39	948.98	924.41	1,096.23

Comments

Operating Profit After Income Tax is favourable to budget due to higher than planned revenue from new connections and developer contributions. Year-to-date expenditure is tracking 5% under budget due to the timing of actual expenditure in comparison to budget phasing.

Full year forecasts for capital expenditure (\$4.12 million) are above the SCI budget (\$3.6 million) due to capital carryovers being approved by Government in November 2015.

Following a profitable year in 2014-15, the Board declared a dividend payment of \$1.4 million which was \$0.6 million above budget and paid to the State Government in December 2015.

The income tax equivalent (NTER) is above budget after the second quarterly payment in December 2015. Busselton Water's tax liability is paid quarterly in direct proportion to gross income.

Year-to-date and full year forecast Net Accruals to Government are well above budget due to the combined taxation and dividend results.

Overall, results are very positive at the halfway point in the year.

Financial Performance Measures (%)	As at December 2015		
	Full Year Forecast	Target	Variance
Return on fixed assets	2.54	1.96	0.58
Return on equity	2.68	2.05	0.63
Debt to equity ratio	2.49	2.54	(0.05)
Debt to total assets ratio	2.02	2.03	(0.01)

Comments

All financial performance measures are tracking close to target.